

HOW TO PAY

STEP BY STEP GUIDELINE

Maybank Bank Counter – InterBank Giro (IBG)

When the money/fund will reach the recipient’s account (AEON)?

Payment Initiated by Customers	*Funds Received by Beneficiaries		
Business Day (Mon-Fri)	Before 5.00am	Same business day	By 11.00am
	5.00am to 8.00am		By 2.00pm
	8.01am to 11.00am		By 5.00pm
	11.01am to 2.00pm		By 8.20pm
	2.01pm to 5.00pm		By 11.00pm
	After 5.00pm	Next business day	By 11.00am
Non-Business Days (Saturday, Sunday and Federal Territory Public Holidays)	Next business day		By 11.00am

Note: For unsuccessful Interbank GIRO transaction that was performed on the same day by 5.00pm, the customer will receive the fund on the next business day by 11.00am, under normal circumstances.

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- Customer may walk in to any Maybank Branch counter to perform Interbank GIRO (IBG).
- Customer has to indicate information below at the IBG Form.

1. Beneficiary Name: **AEON Credit** for
(Your Name per NRIC)

2. Beneficiary Bank: Citibank

3. Account No:

-For Credit Card – (Your 16 digit AEON Credit Card Number)

-For Easy Payment (EP) – 789 followed by (Your 12 digit Loan Agreement Number)

4. Indicate the **amount** to pay

5. Submit the **IBG form** to the counter staff