

Notice: Changes to New AEON Gold Visa/Mastercard and New AEON Classic Visa/Mastercard Credit Cards Card Features

Dear Valued Cardholders,

In line with AEON Co.'s initiative to stop new issuance and renewal of AEON Member Card (loyalty card program by AEON Co.) from 1 July 2019, new applications of NEW AEON Credit Cards will not tie to AEON Member Card.

Effective 26 July 2019, NEW AEON Credit Cardholders will earn AEON Point instead of AEON Member Point. This enhanced feature allows Cardholders to redeem AEON Point as Cashback to be credited into the Credit Card account. Other Card features remain unchanged.

Kindly refer to table below for updated Card features of NEW AEON Credit Cards:

Credit Card Type	Feature	Current	26 July 2019 onwards
1. NEW AEON Gold Visa/Mastercard 2. NEW AEON Classic Visa/Mastercard	Cash Rebate	<ul style="list-style-type: none"> 5% Cashback on AEON Thank You Day 2% Cashback on AEON MEMBER Day <p><i>*Capped at RM100 per cardholder</i> <i>*Not applicable for 0% Card Easy Payment (CEP) and Flexi Payment Plan (FPP)</i></p>	Remain unchanged
	Reward Points	<ul style="list-style-type: none"> RM1 = 4x AEON Member Points for AEON transactions on 10th of every month RM1 = 2x AEON Member Points for AEON transaction everyday (except 10th of every month) RM1 = 2.5x AEON Member Points for transaction during AEON MEMBER Privilege Day. 500 AEON Member Points during any AEON MEMBER Fiesta events with minimum spending of RM 200 RM2 = 1x AEON Member Point on other retail transactions <p><i>*Not applicable for petrol and government transactions.</i></p>	<ul style="list-style-type: none"> RM1 = 4x AEON Points for AEON transactions on 10th of every month RM1 = 2x AEON Points for AEON transaction everyday (except 10th of every month) RM1 = 2.5x AEON Points for AEON transaction during AEON MEMBER Privilege Day 500 AEON Points during any AEON MEMBER Fiesta events with minimum spending of RM 200 RM2 = 1x AEON Point on other retail transactions <p><i>*Not applicable for petrol and government transactions.</i></p> <p>To redeem AEON Point as cash back at the conversion rate of 200 AEON Points = RM1 Cash back.</p>
1. New AEON Gold Visa/Mastercard	Others	Travel insurance coverage of up to RM200,000	Remain unchanged
		3x Complimentary access to Plaza Premium Lounge	Remain unchanged

FAQ – New AEON Visa/Mastercard Credit Cards

Q1: What is the difference between AEON MEMBER Points and AEON Points?

Existing	NEW (Effective 26 July 2019)
AEON MEMBER Point	AEON Point
<ul style="list-style-type: none">• Redeem from AEON Stores• Voucher to be issued	<ul style="list-style-type: none">• Redeem from www.aeoncredit.com.my• Cashback to be credited into the Credit Card account

Q2: What will happen to my AEON MEMBER Card & my AEON MEMBER Point?

You can continue to enjoy your AEON Member Card benefit if your Member Card is still valid. For more information on AEON MEMBER Points, please visit <http://aeonretail.com.my/aeonmember/index.html>

Q5: Can I convert my AEON MEMBER Points to AEON Points in my Credit Card account?

No. You are not allowed to convert your **AEON MEMBER Points to AEON Points**.

Q6: Will my Supplementary Card's spending be eligible for AEON Points from 26 July 2019?

Yes, Supplementary Cardholder is eligible for AEON Points. AEON Points earned by the Supplementary Cardholders will be credited into the Principle Cardholder's account for redemption. Only Principle Cardholder is allowed to redeem points.

Q7: Is there an expiry date for my AEON Points?

All AEON Points earned are valid for up to three (3) years from the year the AEON Points have been accumulated.

Q8: How do I check the balance of my AEON Points?

Log in to AEON Credit online account at www.aeoncredit.com.my

Q9: What about my other Credit Card benefits, can I still enjoy them?

Yes, you can still enjoy them. All your other Credit Card benefits remain unchanged.

FAQ - AEON Point Cash Redemption Programme

Q1: How can I redeem AEON points into Cash?

Follow these steps below to redeem:

- 1) Log in to your AEON Credit Card online account at www.aeoncredit.com.my
- 2) Click on the Card name.
- 3) Click 'REDEEM' under redeemable points balance.
- 4) OTP will be sent to your registered mobile number.
- 5) Key in valid OTP number.
- 6) Redemption submitted for processing.

Q2: When will the AEON points be deducted from my account upon redemption?

The deduction will be reflected in your account on the next day.

Q3: When will the cash back be credited into my AEON Credit Card account?

It will be reflected in your account on the next day

Q4: How many times can I redeem in a day?

Cardholders can redeem 1 time per day

Q5: What is the minimum AEON point required for redemption?

Minimum points required to redeem is 200.

Q6: Can I redeem the points by calling AEON Customer Services?

No, you can only redeem your points at AEON Credit website.