

COMPLIMENTARY ACCESS TO PLAZA PREMIUM LOUNGE
Terms and Conditions:

1. The following credit cardholders are entitled for complimentary access to Plaza Premium Lounge:

CREDIT CARD TYPE	COMPLIMENTARY ACCESS PER YEAR	
	Principal Cardholder	Supplementary Cardholder
AEON Gold Visa / Mastercard	3 times	Not applicable
New AEON Gold Visa / Mastercard	3 times	Not applicable
AEON Motorcycle Association Affinity Gold Visa	3 times	Not applicable
AEON BiG Gold Visa	3 times	Not applicable
AEONJapan Club of Kuala Lumpur (JCKL)	6 times	6 times
AEON Platinum Visa / Mastercard	6 times	Not applicable

2. Cardholder is required to present their Credit Card, Identity card or Passport after complete the Guest Registration Form before access is allowed.
3. Cardholder's guest may enjoy 20% off from walk in rate if Cardholder makes payment with their AEON Credit Cards.
4. Each Cardholder entitled to 1 complimentary visit of up to 3 consecutive hours per day per visit only.
5. All Principal Cardholders' account(s) must be in active, valid and current/good standing status (as determined by AEON Credit) to be eligible for this offer.
6. 20% off from walk-in rate will be charged to Cardholder(s)' account once it has exceeded the allocated number of entry access to Plaza Premium Lounge. The fee(s) will be credited and reflected into cardholder's next account statement.
7. 20% off from walk-in rate will be charged to Supplementary Cardholder(s) (except AEON Japan Club of Kuala Lumpur Credit Card) for each entry to Plaza Premium Lounge.
8. Cardholder is strictly prohibited to enter Plaza Premium Lounge while being under the influence of alcohol or drugs.
9. AEON Credit is not the supplier of good(s) and service(s) and makes no representation as to the quality of the good(s) and service(s) provided by the lounge.
10. AEON Credit shall not be liable for any loss, injury, liabilities, expenses or damages howsoever incurred or sustained by the Cardholder by reason of, arising from or in connection with the use or consumption of any services, product or facilities at any Lounge or for any other reasons
11. In case of any disputes, AEON Credit Service (M) Berhad reserves to have the final decision.
12. AEON Credit reserves the right to change the terms and conditions at its discretion

FREQUENTLY ASKED QUESTIONS (FAQ)

Q1: Who is entitled for complimentary access to Plaza Premium Lounge (PPL)?

A: The following cardholders who are in current / good standing status as issued by AEON Credit Service are entitled for complimentary access to Plaza Premium Lounge (PPL).

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	Principal Cardholder	Supplementary Cardholder
AEON Gold Visa / Mastercard	3 times	Not applicable
New AEON Gold Visa / Mastercard	3 times	Not applicable
AEON Motorcycle Association Affinity Gold Visa	3 times	Not applicable
AEON BiG Gold Visa	3 times	Not applicable
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AEON Platinum Visa / Mastercard	6 times	Not applicable

Q2: What are the Lounge Facilities available in the Plaza Premium Lounge?

A: Refer to Q8.

Q3: What happens if my entitlement has exceeded the allocated number of complimentary access?

A: Cardholders will be charged a 20% off from walk-in rate once exceeded the allocated number of entry access to Plaza Premium Lounge.

Q4: Are Supplementary Cardholders entitled to these privileges?

A: No. 20% off from walk-in rate will be charged to Supplementary Cardholder(s) except AEON Japan Club of Kuala Lumpur Credit Card for each entry to Plaza Premium Lounge.

Q5: What if I bring a guest along?

A: Cardholder's guest may enjoy 20% off from walk-in rate if Cardholder makes payment with their AEON Credit Cards.

Q6: Can I bring children (age between 0 – 11 years old) as my guest?

A: Yes, there will be no entrance fee for children below 2 years old and there is 30% discount off from walk-in rate for children aged 2-11 years old. The payment shall be settled by Cardholder on the spot.

Q7: How long can I stay at the Plaza Premium Lounge per visit?

A: Maximum 3 hours per visit.

Q8: Where is this privilege applicable and what are the opening hours?

A: Click [here](#) for full list of locations and opening hours.

Q9: Where can I find more information about the Plaza Premium Lounge?

A: You may call 03-8787 2323 or log on to www.plaza-network.com.

NOTE: The privileges are only applicable to Malaysia Airline Lounges in Peninsular and East Malaysia. AEON Cardholders are advised to read "Complimentary Access to Plaza Premium Lounge Terms & Conditions