

Announcement: AEON Point Cash Redemption Programme

Dear Valued cardholders,

Effective from **8 APRIL 2019**, AEON Credit Cardholders will be able to redeem AEON Point as cash back at the conversion rate of 200 AEON Points = RM1 Cash back. The cash back will be credited into the respective AEON credit card account.

CARD TYPE	REDEEM VIA WEBSITE
AEON PLATINUM VISA / MASTERCARD	Log in AEON CREDIT online account www.aeoncredit.com.my For those whom are not registered, please click 'Register now' and create an account.
AEON GOLD VISA / MASTERCARD	
AEON CLASSIC VISA / MASTERCARD	
AEON BIG VISA GOLD CARD	
AEON BIG VISA CLASSIC CARD	
MOTORCYCLE AFFINITY GOLD VISA CARD	
JAPAN CLUB OF KUALA LUMPUR (JCKL) CARD	

With this implementation, AEON Point redemption for vouchers and merchandise will ceased by **30 APRIL 2019**. After which all redemptions requested will be on the new cash back rewards programme.

The Management
AEON Credit Service (M) Berhad

FAQ - AEON Point Cash Redemption Programme

Q1 : When is the effective date for this programme?

Effective date on 8 APRIL 2019.

Q2 : How can I redeem AEON points into Cash?

Follow these below steps:

- 1) Log in to your AEON credit card online account at www.aeoncredit.com.my
- 2) Click on the card name.
- 3) Click 'REDEEM' under redeemable points balance.
- 4) OTP will be sent to your registered mobile number.
- 5) Key in valid OTP number.
- 6) Redemption submitted for processing.

Q3 : When will the AEON points be deducted upon redemption?

It will be reflected in your account in the next day.

Q4 : When will the cash back be credited into my AEON credit card account

It will be reflected in your account in the next day

Q5 : How many times can I redeem in a day?

Cardholders only can redeem 1 time per day

Q6 : What is the AEON point minimum to be redeemed each time?

Minimum is 200 AEON points.

Q7 : Can I redeem by calling AEON customer services?

No, this programme is applicable at AEON Credit website only.