

Announcement: AEON BiG Credit Cards – Card Features

Dear Valued Cardmembers,

Please be informed that AEON BiG membership program will be ceased by 1 April 2019. Thereafter, AEON BiG Credit Cardholders will no longer be recognized as AEON BiG Member. Kindly be reminded to redeem your AEON BiG Points at any nearest AEON BiG stores by 31 March 2019. Unredeemed AEON BiG Points will be forfeited on 1 April 2019.

Please note the below changes to your credit card:

Point Structure:

Current Before 18 March 2019	Revised Effective 18 March 2019
<ul style="list-style-type: none"> • Earn <u>AEON BiG Point</u> <ul style="list-style-type: none"> ○ 4x for transactions at AEON BiG stores on 10th of every month ○ 2x for transactions at AEON BiG stores everyday (except 10th of every month) ○ 1x for every RM2 on other retail transactions 	<ul style="list-style-type: none"> • Earn <u>AEON Point</u> <ul style="list-style-type: none"> ○ 4x for transactions at AEON BiG stores on 10th of every month ○ 2x for transactions at AEON BiG stores everyday (except 10th of every month) ○ 1x for every RM2 on other retail transactions

Card Benefits

Category	Features	Before 14 th April 2019	14 th April 2019 onward
Discount and Cash Rebate	5% discount on AEON BiG Thank You Member Day (member offer)	✓	✗
	5% cash rebate on AEON BiG Thank You Member Day <i>*Capped at RM100 per cardholder and RM50,000 per month</i>	✓	✓
	5% cash rebate on contactless transaction at AEON BiG everyday <i>* Capped at RM25 per cardholder and RM15,000 per month</i>	✓	✓
	5% cash rebate on petrol transaction on every Sunday <i>* Capped at RM25 per cardholder</i>	✓	✓
	2% cash rebate on overseas and online transaction <i>* Capped at RM25 per cardholder and RM15,000 per month</i>	✓	✓
Reward Points (migrated to Aeon Points from 18 th March 2019 onwards)	4x for AEON BiG transactions on 10 th of every month	✓	✓
	2x for AEON BiG transaction everyday except 10 th of every month	✓	✓
	1x for every RM2 on other retail transactions	✓	✓
Others	3x Plaza Premium Lounge access	✓	✓

The Management

AEON Credit Service (M) Berhad

FAQ - AEON BiG Visa Credit Cards

Q1 : What is the difference between AEON BiG Points and AEON Points?

	AEON BiG Point	AEON Point
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Q2 : What will happen to my AEON BiG Point?

AEON BiG Points will cease on 1 April 2019, kindly redeem your AEON BiG Points before 1 April 2019 at any nearest AEON BiG stores. Please visit <https://aeonbig.com.my/member-card/> for more information on AEON BiG Points.

Example (a): Point redemption

Date	Description	Point Deduction	Point Balance
10/03/19	Total Points Balance		100,000
15/03/19	Redeem Points at AEON BiG Stores	-10,000	
	Points Balance as of 15/03/19		90,000
20/03/19	Redeem Points at AEON BiG Stores	-30,000	
	Points Balance as of 15/03/19		60,000
01/04/19	Unredeemed Points Forfeited		0

Example (b): Point accumulation

Scenario	17 March 2019 and before	After 17 March 2019
Spend RM 200 at AEON BiG on 10 March 2019	Earn 800 AEON BiG Point	-
Spend RM 300 at AEON BiG on 13 March 2019	Earn 600 AEON BiG Point	-
Spend RM 500 at AEON BiG on 17 March 2019	Earn 1000 AEON BiG Point	-
Spend RM 500 at AEON BiG on 18 March 2019	-	Earn 1000 AEON Point

Q3 : What if I don't redeem my AEON BiG Points by 31 March 2019?

Your AEON BiG Points will be forfeited on 1 April 2019.

Q4 : Can I transfer my AEON BiG Points to AEON Member Plus Visa Card?

No.

Q5 : Can I convert my AEON BiG Points to AEON Points in my credit card account?

No.

Q6 : Will my supplementary card's spending eligible for AEON Points from 18 March 2019?

Yes, eligible AEON Points earned by supplementary cardholders will be directed to principle cardholder's account for redemption. Only principle cardholder is allowed to redeem points.

Q7 : Is there an expiry date for my AEON Points?

All AEON Points earned is valid for up to three (3) years period (based on statement date).

Q8 : How do I check the balance of my AEON Points?

Log in to AEON Credit Online account at www.aeoncredit.com.my

Q9 : What about other my other credit card benefits, do I still get to enjoy them?

All your other credit card remain unchanged **except** for the member offers. Please apply for Aeon Member Plus Visa Card to enjoy member offers.

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