

## **Frequently Asked Questions (FAQ) – Reduction of Goods and Services Tax (GST) rate**

### **1. What is GST?**

GST is a multi-stage tax imposed on taxable supplies of goods and services made in Malaysia, except those which are specifically zero-rated or exempted. In addition, GST is imposed on goods and services imported into Malaysia.

### **2. What is the GST rate?**

0% in accordance to the announcement from Ministry of Finance on reduction of GST rate effective 1 June 2018.

### **3. How does the reduction of GST rate affect AEON Credit Cardholder and/or AEON Prepaid Cardholder?**

Fees and charges that are subject to 6% GST on AEON Credit Card and AEON Prepaid Card will be impacted. As such, these fees and charges from 1 June 2018 onwards will reflect 0% GST.

Table below includes the impacted fees and charges but are not limited to:

<b>Credit Card</b>	<b>Prepaid Card</b>
Annual Fee	Joining Fee
Cash Advance Fee	Reload / Top Up Fee
Card Replacement Fee	ATM Withdrawal Fee (Cirrus)
Sales Draft Request Fee	Card Replacement Fee
Card Conversion Fee	Sales Draft Retrieval Fee
Credit Card Monthly Statement Retrieval Copy	Hardcopy Statement Request Fee
Credit Balance Refund Fee	
Early Settlement Fee for Flexi Payment Plan	
Early Settlement Fee for Instalment Payment Plan	

### **4. Will I be charged with GST if any of the fee i.e. credit card annual fee is charged on 31 May 2018?**

Yes, 6% GST will be imposed on the respective fees and charges should transactions are done on 31 May 2018 or prior to this date.

### **5. Can I request for GST waiver should my card annual fee is charged on 31 May 2018?**

No, fees and charges imposed on 31 May 2018 and before are still subject to GST.

### **6. Why is my June 2018 credit card statement still reflecting GST amount?**

This statement is reflecting transactions from 10 May 2018 till 9 June 2018. Hence, GST charged on fees and charges imposed from 10 May 2018 till 31 May 2018 are shown.

**7. Why I am still receiving monthly AEON Credit Card / AEON Prepaid Card statement in Tax Invoice format?**

As the recently changes in GST is merely reduction of standard rate, hence tax invoice is still required.

**8. How can I understand more on the impacted fees and charges?**

Effective from 1 June 2018, Product Disclosure Sheet (PDS) for Credit Card and Prepaid Card will be revised and made available on [www.aeoncredit.com.my](http://www.aeoncredit.com.my). You may contact us at 03-2719 9999 should you need more information.

Further information on the GST rate change can also be obtained from Royal Malaysian Customs Department website at <http://gst.customs.gov.my>.