

### A. What is ink-stain technology?

Ink-stain technology is installed in the Automatic Teller Machines (ATMs) to deter robbery attacks. In an event of an attempted or actual robbery, the technology will release indelible or permanent security ink that will stain the banknotes making it unfit for use.

### B. How to recognise ink-stained Malaysian banknotes

- Upon activation of the ink-stain device, it will emit coloured indelible security ink which will permanently stain the banknotes inside the ATM. The inks usually come in few colours that are Red, Blue or Green.
- The ink-stained Malaysian banknotes can be easily identified via visual inspection. Due to certain position of the banknotes in the ATM, the affected banknotes will have ink stains on at least three of the outer edges of the banknotes.
- Below are several samples (images) of ink-stained banknotes:-



### C. What to do if presented with or in possession of ink-stained Malaysian banknotes

- You are advised not to accept any ink-stained Malaysian banknotes. Do not accept or circulate the ink-stained Malaysian banknotes.
- If you are in possession of any ink-stained Malaysian banknotes, please confirm the banknotes with visual inspection and lodge a police report immediately. Thus, the stolen ink-stained

Malaysian banknotes can be identified and be used as evidence for investigation purposes by police.

- You may also bring the affected banknotes to Bank Negara Malaysia or any other FIs in order to seek clarification on the ink-stain.
- Members of the public are advised to treat this seriously as the stolen ink-stained Malaysian banknotes obtained from ATM robberies have no value.

**D. Any queries in regards to the ink-stained Malaysian banknotes**

Kindly contact Bank Negara Malaysia for further clarification at:

- 1) Tel: 1-300-88-5465 (1-300-88-LINK)
- 2) (Overseas: +603-2174-1717)
- 3) Fax: +603-2174-1515
- 4) E-mail: [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)